



Dear friends and colleagues,

I want to offer a few words of confidence in a particularly, uncertain time. Like you, we here at SOS have been watching the most recent worldwide and national events unfold in amazement and somewhat disbelief. Just the same as all of you we have went through the task of assessing our processes, evaluating the ways in which we work, and enacting our business continuity plan in response to the Covid-19 outbreak. It has always been our business to stay abreast of situations which pose a threat to the safety of the employees or that could impact the businesses of those we serve. This case is no different! In response to this crisis, consistent with our mission and our values we asked ourselves what we can do to help stem the tide for those we serve and others in our industry that are going to be impacted. We have followed the action of our President and his administration closely as they work around the clock to handle the situation. While I truly believe they are doing a great job I am not one who is inclined to look to the government to fix all of our problems additionally, I can't sit idly by. My team and I have heard the call from our President and his administration! Our country needs businesses to step up and do everything in their power to help solve this issue.

We are all in this together!

We have studied this Virus, its impacts, routes of exposure, and steps for preventing the spread. We have planned ahead and spent the last few weeks rapidly preparing to position ourselves to take the fight to the Virus!

#### **Here's what we know**

- A lot of non-construction businesses / non-essential businesses are already shut down
- Businesses are being impacted
- Employees are getting sick
- The government has enacted a mandatory paid sick leave that you must pay out of your pocket if your employees are affected.
- People are losing jobs
- Our country, our local community, and local businesses were all caught off guard
- More and more cases are being recorded each day including right here in our community
- OSHA and the CDC have issued guidance on how employers must protect their employees and that failure to act could be cited under the general duty clause which states each employer must provide for their employees a workplace free from known hazards that could cause injury or illness. This includes Covid-19.
- The media is having a hay-day with this and looking for business targets to vilify for not doing the right thing. While you are just trying to keep your folks employed, they are looking for a negative headline with a quote unquote corporate villain
- Construction is currently being permitted to continue under *Executive Orders*

**Please be advised that construction sites may continue to operate as long as they are following proper COVID-19 safety protocol. It is imperative that your leadership teams are requiring recommended strategies to ensure the safety of your teams to avoid potential shut down.**





- DO NOT allow your teams to gather with more than 10 people
- Practice social distancing
- **Disinfect frequently used items and surfaces**
- Avoid touching eyes, nose and mouth
- Sneeze into bent elbow or tissues
- Stay home if you feel sick

We are fortunate to have a government that understands how essential construction is, but we can't take that for granted! We must all have plans in place and be responsible for ensuring we are following them strictly to avoid undue scrutiny and potential forced shutdown of our sites.

#### **Here's what SOS is doing to help**

- We have educated ourselves about this outbreak and continue to do so daily.
- We are working with our clients to ensure good, sound, and executable policies are in place to manage the health and safety of their employees and minimize the impact on their business.
- We have increased our spending in support of local businesses that are impacted and where possible focused our money locally. We are sourcing American made products to keep needed funds in our country.
- We are giving to local non-profits to support in any way we can and encourage other businesses to do the same.
- We have spent a substantial amount of time and money expanding our business to support our new SOS PROS - DECON TEAM and service.

While some may be inclined to hunker down and wait out the storm. We are adding folks to our team (some of which have lost other work due to the virus), training them, and putting them to work on the front lines.

We have assembled a team of bright, healthy, and well-trained individuals to support our newest SOS PROS – DECON SERVICE. This is a support service aimed at helping construction companies and sites disinfect commonly touched surfaces, spaces, tools, offices, vehicles, and equipment. In addition to helping construction sites and projects develop Covid-19 protocols, we are actively deploying highly trained mobile teams with state-of-the-art ULV Microparticle disinfecting apparatus including positively charged vapor dispersion units to act on government mandates to disinfect frequently used items and surfaces. We have worked tirelessly to secure a reliable supply of EPA (N) listed products shown to be effective at killing the Covid-19 Virus! This was no small task with the current shortage of all disinfectant products. We have secured several product types that are effective for outdoor and indoor settings including some that are used in the foodservice and airline industry. As is consistent with our primary health and safety mission all of our team members have received training in the proper storage, care, and use of these products. We have sourced products that are safe for your employees after they have been applied. Your employees can be back in the space or in contact with the treated surface within (30) minutes in most cases.





## **How our SOS PROS – DECON SERVICE WORKS**

In most cases, this service is being elected as a precautionary measure to help prevent the spread of the virus and meet disinfecting requirements issued by the national and local government.

However, in some instances, the virus has been identified on the site and a self-quarantine of the facility or site has been imposed. In this case, multiple applications would be needed to ensure all potentially infected surfaces have been repeatedly treated and the potential for recontamination from the source is minimized prior to reopening.

In all cases we will conduct a fact-finding questionnaire to ensure we are fully aware of all site hazards, potential exposure, and what other precautions are being followed as part of the overall mitigation plan of the site. After an evaluation of your facility, project, and a clear understanding of your needs we will discuss the best service solution for your particular situation.

To conduct the services a small mobile crew will be deployed to your site. EPA (N) listed disinfectants will be deployed using state-of-the-art ULV Microparticle disinfecting apparatus or positively charged vapor dispersion units as may be appropriate for your given facility. While the products we use pose little risk, our team members will be fully dressed out in decontamination gear as an added precaution, so they are protected from the virus while they perform the service. While the process poses no serious health risk your staff, team members would need to vacate the space to ensure full access to all surfaces and allow for proper emersion times.

Our charged particle applicators will coat all surfaces in a positively charged virus destroying fog that clings to surfaces with a force many times greater than gravity as our team works from the furthest location of your facility toward the exit. We work ourselves out of the structure to ensure that recontamination is minimized and when we are done your facility is the cleanest possible.

**All services will be confirmed with a validation of treatment document to demonstrate to your team, regulatory authorities, and your community that you take the health, and safety of your employees and customers seriously and are doing everything in your power to prevent the spread of disease.**

Additional services such as development of an infectious disease control policies and health, safety training will still be offered through our SOS PROS HEALTH AND SAFETY CONSULTING SERVICE.

**Please note that aside from any essential medical service provider or public services agency which may require our support during this time of need our SOS PROS – DECON SERVICE is exclusively being offered to those in our industry in our local community.**

SOS will be maintaining all normal operations during this time and I will be overseeing those services as normal, but just as the leader of our country is working around the clock myself and my leadership team will be as well. We will be managing our crew's daytime and after-hours operations with boots on the ground. We will not stay at home and hide while there is something we can do to help out. We look forward to seeing you on your project as we take the fight to this virus!

Thank you and God bless!

**ISAAC ITOFE, CPESC, CHST**

Ph: 423.693.6201 Email: [iitofe@thesospros.com](mailto:iitofe@thesospros.com)

